USING MUNICIPAL COOPERATION TO IMPROVE SERVICES AND ACHIEVE SAVINGS

A Small Town Perspective

Andrea Llamas, Town of Buckland

What is Municipal Cooperation?

Between Municipalities



- a. Sharing Staff
 - > Formal Written Agreement / Shared Department
 - > Informal Employee working same job in multiple towns
- **b. Sharing Services/Facilities**
 - > Formal MOU/MOA
 - Informal Oral Agreement/Long time practice



- c. Sharing Equipment
 - > Formal Joint Ownership
 - > Informal Lending



What is Municipal Cooperation?

Regional

- a. Using Regional Resources
 - Regional Council of Government/Regional Planning Agency (County)



- · RPA
- Emergency Preparedness (REPC)
- Local Technical Assistance
- c. Types of Participation
 - > By Use
 - Cooperative Inspection Services based on activity and fees collected
 - Cooperative Purchasing fee per bid
 - > By Assessment
 - Cooperative Public Health Service assessment based on service agreement for services used



- Franklin County Sheriff's Regional Animal Control flat fee based on community size
- Veterans assessment based on population

Types of Agreements?

Based on Population/Number of Households Shelburne Falls Wastewater District



Based on Use/Number of Residents Accessing/Participating

Question: How to determine?

Shelburne Falls Senior Center – track "units" (use per person – rolling average per # of years)

Based on Time

Number of Hours/Days – determined by Need/Volume of Services Franklin COG – Accounting Program • ● •

IMPROVING SERVICES / ACHIEVING SAVINGS

Improving Services – What are improved Services?



- a. More Professional/Trained Workforce Increased Expertise (Hard to fill due to part-time/on-call/no benefits?)
 - > Increase ability to fill skilled positions
 - Town Accountant
 - Emergency Personnel EMT/Fire
 - Police
 - Reduce Turnover?
- **b.** More Access/Time Increased Availability/Services





IMPROVING SERVICES / ACHIEVING SAVINGS

Achieving Savings – How to Measure?

Less "Overall" Cost



> Year-to-Year – Annual Budget



As Needed /On-Call – Longer Term (multiple years)



> One-Time - Capital Savings



IMPROVING SERVICES / ACHIEVING SAVINGS

Should you expect both improved services and increased savings?

> Improved Services - Better Outcomes





Cost Savings – Better Budgets

What if you don't/can't get both?



Is it still worth it?



What are the Concerns/Barriers?

Physical Barriers

- Distance/Proximity and Size of Communities (larger vs. smaller)
- Organizational Structure who reports to who (elected vs. appointed)
- **Demographic Differences wealth/make up of community tax bases**
- **Legally Distinct Entities Regional Schools/Fire/Ambulance Districts**

Past Practice

- ✓ The way we have always done it
- ✓ Current long-time personnel

Loss of Control/Accountability

- ✓ Who will be in Charge?
- ✓ How to deal with discipline/termination if not "our" staff?



Loss of Identity MM *



- ✓ What services/qualities give a town its character? What do we lose?
- ✓ How far do we go before we hollow out the core of our community?
- **Merging Towns Regionalize out of existence?**



