Improving Mental Health Safety in the Workplace

Gerald Lewis, Ph.D. glewis@geraldlewis.com



Historical Context

- Prior to 1900s- little to no physical or emotional safety
- Unions- early 1900s- wages, some conditions, a few benefits
- Social security- 1935
- Child labor laws- 1938
- Civil Rights Act- 1964
- Sexual Harassment- 1984
- Drug-Free Workplace- 1988*
- ADA- 1990
- FMLA- 1993
- 21st- Gender/transgender...

After thousands of years...
In less than 100 years...

Employee Assistance Program

- Began in the 70s
 - Alcohol focus: Grassroots, through AA and unions
 - Now "broad brush"
- Assessment services
- Now includes: "work/life balance," "stress management" (resilience)
 - Legal support
 - Financial support
 - Childcare/eldercare
- Educational
- Crisis management

Drug & Alcohol Concerns The Workplace is a Microcosm

- Policies and procedures
- DO NOT USE LABELS!!!
- Assessment process <u>already set up</u>
 - EAP
 - FFD
 - Security/police
 - Drug/alcohol testing
- Do not let them drive home

Policies to Maintain Workplace Safety

- Physical safety
- Emotional Safety
 - Drug and alcohol
 - ADA/FMLA
 - Hostility (not violence)
 - Sexual harassment
 - Discrimination
 - Threats and non-physical behavior
 - Protective order
 - Impaired employee
 - ADA
 - FMLA
- Code of Conduct/Behavioral Expectations

ADA

- The definition of disability in the **ADA** includes people with **mental illness** who meet one of these three definitions:
 - A physical or <u>mental</u> impairment that substantially limits one or more major life activities.
 - A record of such an impairment.
 - Being regarded as having such an impairment.
- Major life activities include, but are not limited to, caring for oneself, performing manual tasks, seeing, hearing, eating, sleeping, walking, standing, lifting, bending, speaking, breathing, learning, reading, concentrating, thinking, communicating, and working.
- "Reasonable" Accommodation

The 10 Commandments for the Workplace...

This applies to all employees at all levels.

Thou shalt...

- 1. Speak in a normal tone of voice (no yelling, raised volume or sarcasm).
- 2. Refrain from using profane or vulgar language.
- 3. Maintain courteous personal space.
- 4. Work effectively with others to facilitate the completion of their duties and responsibilities.
- 5. Maintain a suitable dress code as designated by the department head or manager. This may include clothing, make up, jewelry, tattoos, etc.
- 6. Maintain good personal hygiene.
- 7. Maintain care and cleanliness of the workspace and equipment.
- 8. Report to work on time and abide by your specific work schedule.
- 9. Abide by all company policies (i.e. smoking, sexual harassment, drug and alcohol, etc).
- 10. Maintain courtesy and cooperation even in the face of discourtesy.