

# Local Government

and the

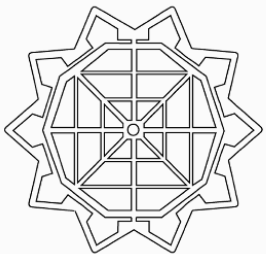
~~innovation~~

~~collaboration~~

~~peer~~

~~scaring~~

# sharing economy



**Massachusetts  
Municipal  
Association**

Emerging Issues Forum

January 22, 2016

**Text Message**  
**Today, 3:15 PM**

**Your Lyft driver,  
 $\infty\pi\Delta\partial\beta\Sigma$ , is here. Look  
for the grey Millenium  
Falcon.**

# Changing control



# Disruption is the new normal



**We now offer  
Online Dog  
Licensing!**

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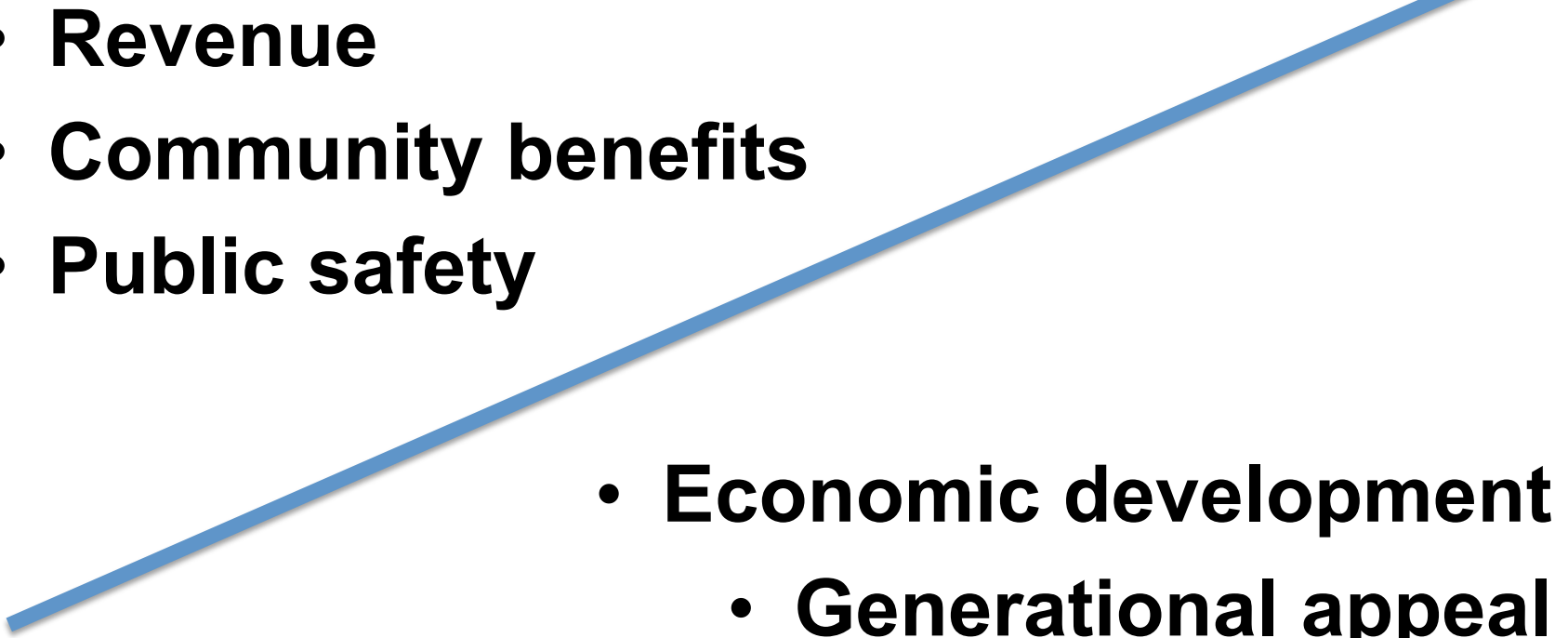
Except it isn't really new



WIKIPEDIA  
The Free Encyclopedia









# At stake for local government

- **Revenue**
  - **Community benefits**
  - **Public safety**
- 
- **Economic development**
    - **Generational appeal**
  - **Market solutions to longstanding problems**

# You can reinvent City Hall



Filter  Map

-  **1. Morse Institute Library**  
★ ★ ★ ★ ★ 16 Reviews  
14 E Central St, Natick  
Libraries
-  **2. Bacon Free Library**  
★ ★ ★ ★ ★ 5 Reviews  
58 Eliot St, Natick  
Libraries
-  **3. Natick Common**  
★ ★ ★ ★ ★ 1 Review  
13 E Central St, Natick  
Public Services & Government, Parks
-  **4. US Post Office**  
★ ★ ★ ★ ★ 5 Reviews  
15 Common St, Natick  
Post Offices, Shipping Centers
-  **5. Morse Institute Library - Natick Bookmobile**  
★ ★ ★ ★ ★ 0 Reviews  
Natick  
Libraries
-  **6. Town Of Natick**  
★ ★ ★ ★ ★ 0 Reviews  
Rt 27 & Rt 135, Natick  
Public Services & Government



# History: make it or be it





**Empowerme  
nt**

**Innovatio**

**n**

**Collaborati  
on**

# Let's meet our guests!

- **Diana Dellamere**
  - Senior Policy Manager, Lyft
- **Tom Champion**
  - Policy Research Analyst, Office of the State Auditor
- **Nick Grossman**
  - General Manager, Union Square Ventures
- **Josh Ostroff**
  - Natick Board of Selectmen