



## Resources to Support Municipal Cyber Resiliency

The **MassCyberCenter**, working with the **Cyber Resilient Massachusetts Working Group**, has identified key resources and protective measures Massachusetts' cities and towns can put in place to establish an initial defensive foundation to safeguard against cyberattacks.

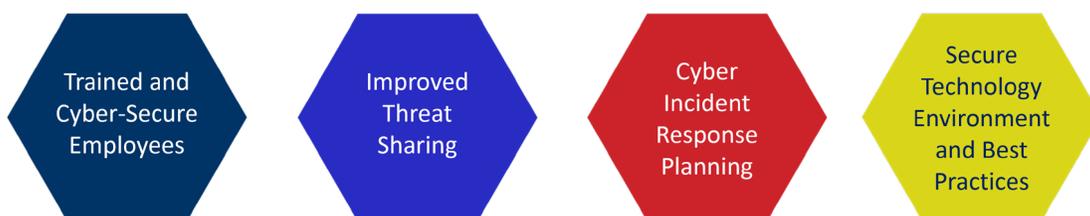
### Understanding the Risk

#### How do cybersecurity risks and attacks affect municipalities?

Personally Identifiable Information of students, citizens, and municipal staff is valuable to cyber criminals who will hold it for ransom or steal it to sell on the black market. Attacks can stop the flow of business, affecting municipal operations and finance; impact day-to-day school operations and education; and prevent public safety's ability to prepare, enforce, and respond to security events.

### Establishing a Minimum Baseline of Cybersecurity

The purpose of defining a **Minimum Baseline of Cybersecurity** is to encourage municipalities to improve their cybersecurity posture, inspire collaboration, and engage with other cities and towns to strengthen cybersecurity resiliency.



### Cyber Incident Response Planning

Creating a cyber incident response plan is one of the most important ways municipalities can build an effective strategy for handling cybersecurity incidents and protect against cyberattacks by:

- Identifying critical business risks and gaps
- Creating protection and response strategies
- Strengthening municipal defenses
- Minimizing cyber incident impacts

The MassCyberCenter has materials to help the planning process, including templates, checklists, and guidance.

**Learn more at: [masscybercenter.org/municipalities](https://masscybercenter.org/municipalities)**

# Commonwealth Municipal Cybersecurity Resources



## MassCyberCenter Municipal Cybersecurity

Provides tools and educates municipalities statewide on best cybersecurity practices and threats. [masscybercenter.org/municipalities](https://masscybercenter.org/municipalities)



## Executive Office of Public Safety & Security (EOPSS) Office of Grants & Research (OGR)

### Homeland Security Grant Program (HSGP)

Advocates and helps with preparedness and planning in the event of a national, state, or local emergency. [mass.gov/service-details/homeland-security-grants](https://mass.gov/service-details/homeland-security-grants)



## Executive Office of Public Safety & Security (EOPSS) Massachusetts State Police - Commonwealth Fusion Center Massachusetts Cybersecurity Program (MCP)

Provides cybersecurity threat reporting, training, education, and awareness. The MCP works closely with federal, state, local, and private sector agencies to establish effective communication and relationships. [mcppol@pol.state.ma.us](mailto:mcppol@pol.state.ma.us)



## Operational Services Division (OSD)

### ITS78: Statewide Contract for Data, Cybersecurity, and Related Audit, Compliance, and Incident Response Services

Provides a list of approved vendors that offer a range of tools for municipal organizations to protect their IT infrastructure and data, including baseline assessments, remediation strategies and implementations, and cyberattack recovery solutions. [mass.gov/doc/its78/download](https://mass.gov/doc/its78/download)



## Community Compact Cabinet Best Practices Program

Opportunities to implement IT best practices related to planning and security. [mass.gov/best-practices-program](https://mass.gov/best-practices-program)

### IT Grant Program

A competitive grant program focused on driving innovation and transformation at the local level via investments in technology using the transformative powers of IT. [mass.gov/community-compact-it-grant-program](https://mass.gov/community-compact-it-grant-program)



## Executive Office of Technology Service and Security (EOTSS) Municipal Cybersecurity Awareness Grant Program

Offers cybersecurity end-user training, evaluation, and threat simulation to municipal governments and school districts with the goal of improving the overall cybersecurity posture. [mass.gov/info-details/apply-for-the-municipal-cybersecurity-awareness-grant-program](https://mass.gov/info-details/apply-for-the-municipal-cybersecurity-awareness-grant-program)

## Office of Municipal and School Technology (OMST)

### IT & Cybersecurity Health Check Programs

Provides opportunities for local government to access basic cybersecurity services at no cost. [mass.gov/orgs/office-of-municipal-and-school-technology](https://mass.gov/orgs/office-of-municipal-and-school-technology)