

Mass. Municipal Association Annual Meeting
January 19, 2024

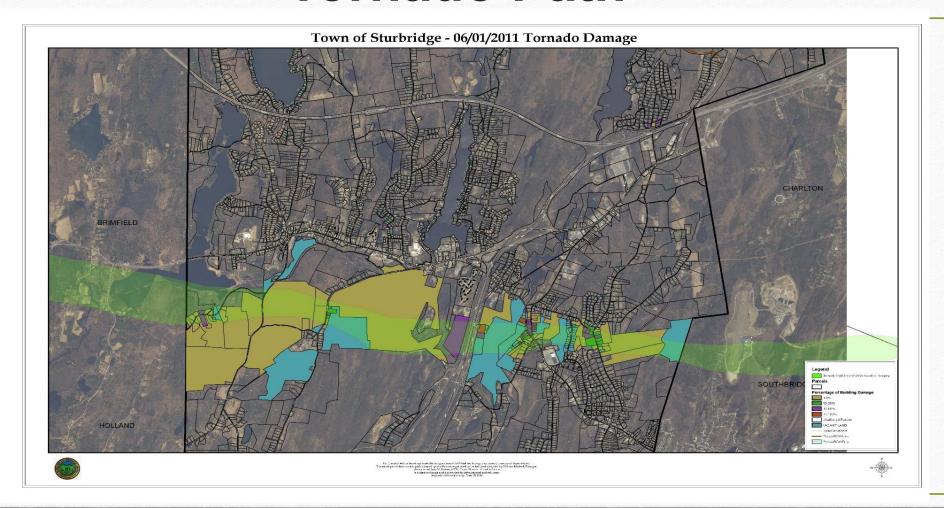
Shaun A. Suhoski, JD – Athol Town Manager (former Sturbridge Town Administrator)

Jean M. Bubon, AICP - Sturbridge Town Planner

Sturbridge Extreme Weather Events 2011

- 2011 was an extremely tumultuous and challenging year for Sturbridge
 - Flooding and muddy conditions greeted the spring as rain and substantial snow melt impacted multiple neighborhoods (recall the severe winter storm on January 11 and 12)
 - An EF3 Tornado ravaged a swath of town on a hot June afternoon near the end of a 39-mile track from Westfield to Charlton resulting in three fatalities and roughly 500 housing units condemned
 - Note: the National Weather Service reported FOUR tornadoes on June 1, 2011. A second front spawned short-track EF1 tornadoes in Wilbraham and Brimfield and an EF0 tornado in Sturbridge.
 - Tropical Storm Irene wreaked more havoc in August with flooding and road closures on state Route 20 and local streets
 - A surprise October Nor'easter with record snowfall left residents without power for up to eight days in some neighborhoods ("trunk or treat" starts)

Tornado Path



June 1, 2011 EF3 Tornado

Damage and Debris: Route 131, Sturbridge Auto Body, Former Days Inn, Sturbridge;







June 1, 2011 EF3 Tornado

• Community Resolve: Fiske Hill Rd., Sturbridge Auto Body, Sturbridge; Village Green

Campground, Brimfield (courtesy Telegram & Gazette)











<u>Southbridge Resident Aftermath -</u> <u>Telegram & Gazette</u>

Sturbridge Damages

- •149 Private Properties damaged
- •\$620,000 primary and secondary roads
- •\$2,800,000 other publicly accessed rights of ways, public facilities, recreation areas and trail networks
- •\$165,000.00 labor, overtime and equipment
- Debris; Debris









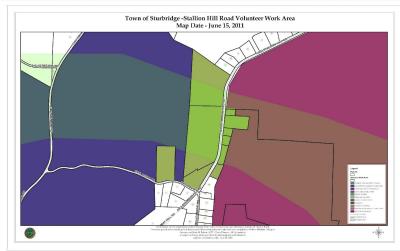
Day 1 (night one)

- Provide emergency first-response to all known impacted areas
- Town Administrator activates Emergency Operations Center (EOC) and establishes communication protocol
- Develop plan and timeline to reach stranded neighborhoods once safe (eg. Streeter Road, Willard Road, etc.)
- Determine best way to communicate to elected leadership, community-at-large and impacted neighborhoods (eg. print and broadcast media, press briefings, local cable access, Web site, additional Select Board meetings, dispatch staff to directly-impacted neighborhoods)

Week 1

GET ORGANIZED

- Obtain satellite imagery of tornado path from Army Corps;
- Digitize data to localize areas
- Town Planner creates maps of impacted areas to organize assessment and cleanup
- Town Administrator taps professional administrative staff to undertake additional assessment and storm-recovery duties



Week 1(cont.)

GET ACTIVE

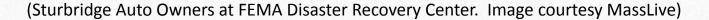
- Building Inspector, Town Planner, Assessor, Fire Chief, MEMA conduct site visits to photograph and document damages
- Conservation Agent prepares report on damage to public land
- Select Board establishes Volunteer Resource Center led by citizen volunteer to mobilize substantial outpouring of help





Weeks 2 and 3

- Debris Management Plan prepared by administrative staff reviewed and endorsed by Select Board
- Fees for building permits and dumping/demolition materials at local transfer station waived for owners of impacted properties
- Town staff engaged to provide assistance to residents in completing FEMA-required paperwork including insurance claims







Week 4 (and forever)

- Debris management, collection and (eventual) disposal (eg. Curbside pick-up per management plan by defined zones in town; stockpile debris at vacant parcel on old Rt. 15)
- Continued collaboration with MEMA and FEMA to ensure reporting protocols met for future reimbursement
- Continued updates to Select Board and Finance Committee on status of expenditures and reimbursement planning
- Reliance upon Finance Director, finance staff and department heads to ensure compilation of all eligible costs and timely submittal to MEMA and FEMA

RINSE AND REPEAT: Respond to surprise **October Nor'easter** with townwide woody debris, downed power lines and outages of up to eight days in remote neighborhoods; employ lessons learned from tornado response.



Sturbridge Extreme Weather Events - Conclusions

- "Extreme" events are becoming "the Norm"
- Pre-disaster planning is essential
 - Comprehensive Emergency Management Plan (CEMP) is good local resource
 - Procure vendors before emergency happens (eg. debris management; transportation, etc.)
 - Conduct local or regional emergency management meetings and exercises; train staff in ICS / NIMS so they are prepared to assume additional support roles upon EOC activation; build contact and interoperability with regional jurisdictions and MEMA; ensure clarity as to decision-making ("who is in charge?")
 - Establish plan for communicating internally and externally; utilize Public Information Officer
 (PIO) so messages are clear and consistent to the target audience
 - Legacy print and broadcast media; utilize social media; Web site; push email and automated alert systems; community message boards; engage local elected leaders, department managers and staff to share key messaging as they are ambassadors of the community

Sturbridge Extreme Weather Events

Thank you!

CONTACT INFORMATION

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